



HTCFC: Privacy Policy

Who we are

At HTCFC we are committed to maintaining the trust and confidence of our customers and clients. This Privacy Policy outlines when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

Types of data we collect

Website Cookies

Our websites use cookies to collect information. This includes information about pages viewed, products purchased and the customer journey around our websites but does not include any personal or identifiable data.

Google Analytics

When someone visits our website we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.

Mailing Lists

As part of the registration process for our services, including pitch hire, room hire, course and club bookings and any other related business, we collect personal information. We use that information only to keep you up to date with the services we believe to be relevant or appropriate to you, or to contact you if we need to obtain or provide additional information. We do not rent or trade email lists with any business or organisation. We do, however, reserve the right to pass any necessary personal information to a third party to recover any debt owed in the case of non-payment for a service provided to you.

On occasion we use a third-party provider, MailChimp, to deliver our relevant e-mailings. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. For more information, please see [MailChimp's privacy notice](#). You can unsubscribe to e-mailings at any time by clicking the unsubscribe link at the bottom of any of our emails or by emailing info@htcfc.co.uk.

Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to info@htcfc.co.uk

Changes to this Privacy Policy

Any changes to the Privacy Policy will be notified on our website and in any communications to you.